

Contents

|                                                |                  |
|------------------------------------------------|------------------|
| <i>Disclaimer in Regard to Website Content</i> | <i>page</i> viii |
| <i>Preface</i>                                 | ix               |
| <i>Acknowledgements</i>                        | xii              |
| 1 Linguaphobia                                 | 1                |
| 2 The City as Multilingual Utopia              | 19               |
| 3 (Re)claiming Knowledge                       | 41               |
| 4 Access and Agency                            | 56               |
| 5 Heritage and Skills                          | 74               |
| 6 Celebration and Citizenship                  | 100              |
| 7 Academia and Advocacy                        | 118              |
| 8 The Mirage of the Civic University           | 142              |
| <i>References</i>                              | 152              |
| <i>Index of Names</i>                          | 171              |
| <i>Index of Subjects</i>                       | 173              |